

# Account Access Guide

Visit [MutualOne.com/COVID](https://MutualOne.com/COVID)  
for current updates



Lobbies



Drive-Up  
Tellers



Drive-Up  
& Walk-Up  
ATMs



Online  
Banking



Mobile  
Banking  
App



Debit Card



Telephone  
Banking



Client  
Services

## MANAGE YOUR MONEY

Check balances & transaction history	●	●	●	●	●		●	●
View account statements				●				
View check images				●	●			
Receive alerts				●	●			
Reorder checks	●	●		●				●
Rollover CD or IRA	●	●						●

## MOVE YOUR MONEY

Deposit or withdraw cash	●	●	●			●		
Deposit a check	●	●	●		●	●		
Pay bills				●	●			
Transfer between MutualOne Bank accounts	●	●	●	●	●	●	●	
Transfer between banks				●	●			
Pay another person with PopMoney®				●	●			
Pay for purchases						●		
Pay for purchases with a mobile wallet*						●		

## OPEN AN ACCOUNT

Open a personal account	●			●	●			
Open a business account	●							

## PROTECT YOUR MONEY

Report fraud	●	●						●
Request a new debit card	●	●		●				●
Pause your debit card				●	●			
Cancel your debit card	●	●						●

During  
business  
hours  
Closed  
Saturdays

During  
business  
hours

Available  
24/7 at all  
locations

MutualOne.com

\*ApplePay®,  
Google Pay™,  
or Samsung  
Pay

(888) 415-9901

(508) 820-4000  
During  
business  
hours



**Business Hours**  
Monday - Friday 8:30 am - 4:30 pm | Saturday 9:00 am - Noon | Lincoln St Closed Saturday  
Our team is available during business hours at (508) 820-4000 to answer any questions.

